



Terms of Reference

Consultant for Sanadi Health Index

This Consultancy is available for applicants residing in Lebanon

A- Health Index

1.0 Background

The M-Coalition (MCO) is the only regional network devoted to promote and support LGBTIQ health in the Middle East and North Africa Region (MENA). MCO was founded in 2014 and works through advocacy, information exchange, knowledge production, networking, and capacity building. The M-Coalition strives to involve members of the LGBTQ community and people living with HIV and other Key Populations at all levels of its strategy, policy development and implementation, and internal governing processes. M-Coalition is currently the health department of the Arab Foundation for Freedoms and Equality.

The Arab Foundation for Freedoms and Equality (AFE) is a regional organization based in MENA which encourages and supports sexual health, sexuality, gender and bodily rights movements in the Middle East and North Africa through capacity building, knowledge production, protection and advocacy.

1.1 Project Description

Sanadi 2.0 is a complex activity which puts together different aspects of service delivery, knowledge, networking and emergency preparedness. By working together with professionals and different partners in MENA and beyond we are able to improve service delivery, specifically for key populations and to equip activists with tools and knowledge to better respond to emergencies and unconventional situations. Sanadi 2.0 is based on these key pillars:

A. Health Index

B. Mapping of services



C. Learning Course

D. Marketing and Campaigns

E. Partnership and Networking

As part of the initial mapping of Sanadi, M-Coalition collaborated with a public health expert to design the initial questionnaire which would later be worked into a scoring system and an assessment of the quality of services in MENA. From this concept, M-Coalition has been working on redefining and improving the questionnaire and moving forward we intend on preparing a Health Index. The health index is a toolkit which will put in place the basic standards on which healthcare and service providers can use to measure their efficiency, their compatibility with International Health recommendations and service delivery impact. The Sanadi Health index will also be the measurement tool on which information in Sanadi 2.0 are collected, updated and displayed on the website. The Sanadi Health Index will also allow organizations to self-assess, monitor, evaluate and improve. The index will also allow for strategic planning and sustainability of organizations. The index is also crucial in the scoring system which will continue to run on the website, as it is the most important part of the portal. The health index will also be used as an important learning tool in the learning course to follow.

1.2 Job Description

A consultant will be hired for a period of 6 months to support the M-coalition team in the creation of the health index (Pillar A) for Sanadi 2.0. The consultant will be required to create a survey with a scoring measurement to evaluate the centers that provide services in the MENA region. The survey should cover various topics including the services provided by the center, quality of these services, LGBTQI+ Friendliness and attitude towards key populations (drug users and sex workers), privacy and security, policies, cleanliness etc...

Once the survey is created each center will be evaluated according to the scoring measurement that the consultant has set. The score will be used to recommend and support the quality of services provided by the centers, and identify any underlying gap to match the international health standard recommendations for service delivery.



1.3 Qualifications / special skills or knowledge required of the consultant

Competencies

Planning and organization: Ability to identify priority activities and assignments, allocation of appropriate amount of time and resources for completing work.

Communication: Excellent written and spoken communication skills in English, Arabic, and preferably French too.

Creativity and critical thinking: Ability to think out of the box and provide solutions to existing or emerging problems.

Ability to work in a multicultural, multi-ethnic environment.

Qualifications

Degree in public health/social work/medicine and at least 5 years of experience working with key populations and testing (HIV and other STIs)

- Experience in setting up clinics according to WHO recommendations
- Good research skills, coordination skills, language skills, and communication skills.

1.4 Duration of contract

6 months, during the following period: July 1 – December 31, 2020

1.5 Reporting lines

The consultant shall report directly to Elie Ballan; Head of Health Department; M-coalition.

Interested candidates are invited to apply for the position through this link: <https://www.surveymonkey.com/r/recSANADI> by **June 21th**. The consultancy assignment is meant to start on 1st of July 2020.

For any questions you may contact us on: mcoalition@afemena.org

P.S.: You CANNOT apply except through the link on the website