

Terms of Reference

1.0 Background

The Arab Foundation for Freedoms and Equality is a regional organization dedicated to encourage and support sexual health, sexuality, gender and bodily rights movements in the Middle East and North Africa through capacity building, knowledge production, protection and advocacy. Established in 2009, AFE has been a driver of LGBTIQ+ rights in the MENA region supporting national organizations and local, regional and global advocacy to improve the quality of life of marginalized communities in the MENA region.

The M-Coalition (MCO) is the only regional network devoted to promote and support LGBTIQ health in the Middle East and North Africa Region (MENA) and is the health department for AFE MENA. MCO was founded in 2014 and works through advocacy, information exchange, knowledge production, networking, and capacity building. The M-Coalition strives to involve members of the LGBTQ community and people living with HIV and other Key Populations at all levels of its strategy, policy development and implementation, and internal governing processes.

1.1 Project Description

Sanadi 2.0 is a complex activity which puts together different aspects of service delivery, knowledge, networking and emergency preparedness. By working together with professionals and different partners in MENA and beyond we are able to improve service delivery, specifically for key populations and to equip activists with tools and knowledge to better respond to emergencies and unconventional situations. The biggest pillar in Sanadi 2.0 is the E-learning course (e-Sanadi) which provides access for individuals without the need for travel or physical presence. This will allow for maximum participation and support for organizations following the Covid19 lockdown procedures being implemented worldwide.

The content of each chapter will be handled by an organization from MENA with support from other institutions or global organizations (MPACT, PREPSTER, HIV i-Base). The purpose of this is to make sure the content is well prepared and matches the updated recommendations on the theme in discussion. Currently, we are developing the first pilot module on MSM service delivery using Moodle, and it will be launched on the 1st December 2021 (World Aids Day)

1.2 Specification and tasks required of the Moodle Certified Partner

Server specifications

RAM	4GB
CPU	2 cores

Storage	80 GB SSD
Transfer	4TB
Network In	40Gbps
Network Out	4000 Mbps

Backup services

- Daily image backups

Security and maintenance

- SSL encryption
- System availability reports
- Server monitoring dashboards
- Periodic vulnerability assessment

Helpdesk and support

- Web-based helpdesk ticketing system
- 24x7 technical support
- Support for connecting services for Learning Tools Interoperability (LTI)
- Support for activating Moodle mobile/desktop
- Course site creation (creation only, the teachers will populate it)
- User enrollment

1.3 Duration of contract

12 months contract, Starting date: As soon as possible.

Moodle Certified Partners are requested to submit their proposals/quotations based on the aforementioned tasks and specifications to jules@afemena.org before the 15th of October.